Q: What is considered an Overdraft?

A: An overdraft occurs when you do not have a sufficient available balance in your checking account to cover an item or transaction and we pay the item and allow your available balance to go into the negative. If you wish us to pay your items and transactions when you do not have a sufficient available balance you have several options how to do that.

Q: What are my options for overdraft protection?

A: CPM has the following options available:

• Standard Overdraft Privilege

May be automatically granted to checking account holders 60 days after their account is opened. Standard Overdraft Privilege can be used to cover you when you do not have a sufficient available balance to cover your checks, individually authorized and recurring ACH transactions, internet banking and telephone transfers, Zelle money transfers, and online bill payments.

Overdraft Privilege Plus

An optional additional protection may be added to your checking account at any time provided you have Standard Overdraft Privilege in place. Overdraft Privilege Plus can be used to cover all of the Standard Overdraft Privilege transactions plus your ATM and debit card transactions.

Overdraft Protection Transfer from a CPM account

If you have other transaction accounts with CPM Federal Credit Union, you can enroll in a service providing automatic transfers to move the funds needed to cover your overdrafts. *Effective September 1, 2022, this option will be free!*

• Overdraft Protection from a CPM Line of Credit

You may qualify for a CPM MyLine line of credit to cover overdrafts. This service requires you to complete an application and approval is based on your credit worthiness. There are no fees for this service but draws on your line of credit are a loan advance and are subject to interest charges and terms of the loan agreement.

Q: What is my Overdraft Privilege limit?

A: Your Overdraft Privilege Limit is set by the Credit Union, and at our discretion we may grant you no limit at all or grant you an Overdraft Limit of \$500.00.

Q: Are there requirements to maintain Overdraft Privilege?

A: Eligibility is at the sole discretion of the Credit Union and is based on you managing your checking account in a responsible manner. Your Overdraft Privilege service may be suspended or permanently removed at our discretion. Our reasons may include but are not limited to:

- You have an account that has been open less than 60 days.
- You do not bring your account to a positive balance within 30 days of becoming overdrawn.
- Your account type is not eligible.

- You are more than 30 days past due on any Credit Union loan or delinquent on any other obligation to the Credit Union.
- You are subject to any legal or administrative orders or levies, or you are currently a party in a bankruptcy proceeding.
- The primary account owner is under 18 years old.
- Your account is classified as inactive.
- You have an unresolved prior loss with the Credit Union.
- We believe you are managing your account in an irresponsible manner which may harm you or us.

Q: Is an overdraft different from Non-Sufficient Funds (NSF) transaction?

A: Yes. A non-sufficient funds (NSF) transaction occurs when CPM returns an item (such as a check or other transaction presented for payment) unpaid because you do not have a sufficient available balance to pay the item and the item is not covered by overdraft protection. The result is the item is returned unpaid and we charge you an NSF fee.

Q: What are the fees for items paid by Overdraft Privilege and NSF items?

A: Our overdraft fee is **\$32.00** per item paid using overdraft. Our NSF fee is **\$32.00** per return, with the possibility that a single item may be presented and returned more than once, resulting in a fee for each return. If you elect to receive paper statement notices for Overdrafts and NSFs each of those fees are **\$33.00**.

Effective September 1, 2022, we will not charge an overdraft fee when we use overdraft to pay your items that are \$5.00 or less. This protection does <u>not</u> apply to items returned for non-sufficient funds (NSF). NSF items are assessed a fee for each return regardless of the item amount.

Also effective September 1, 2022, we will charge no more than four (4) check fees per day. We will aggregate the NSF and overdraft fees you would otherwise owe and limit the fees we charge you for that day to four (4).

Q: What if I exceed four (4) overdrafts in a day?

A: We will pay as many items as are covered by your \$500.00 overdraft limit, regardless of how many fees we assess. If your overdraft limit allows us to cover 6 items we will pay all 6. After we assess you 4 check fees in a day, we will not assess any further check fees that day, whether for overdrafts or NSFs.

Q: What if I make several overdraft transactions for \$5.00 or less?

A: We will not charge a fee for an overdraft item or transaction of \$5.00 or less regardless of how many occur. If in the same day you made purchases for \$3.00, \$4.00, and \$5.00 and all 3 were covered by overdraft we would not charge any fees for those transactions. It does not matter that the total of your purchases exceeded \$5.00. None of the items were for more than \$5.00 and thus none were subject to an overdraft fee.

Q: Can I enroll or opt out of Overdraft Privilege at any time?

A: Yes. You may enroll or opt out of Standard Overdraft Privilege and Overdraft Privilege Plus at any time. While use of these services involves fees, there is no fee to opt in or opt out. You can manage these services by accessing CPM Anytime Online Banking, by calling us at 800.255.1513 or by visiting any of our locations.