



Contact Center

Monday - Friday 8 am - 6 pm Saturday 9 am - Noon

Our Contact Center is here to assist our members with a wide range of financial needs.

How we can serve you:

- Answer your account and credit union related questions
- Resolve your online account issues
- Help you apply for a loan or credit card
- Open new checking, Christmas club, CDs and other savings accounts
- Get you in touch with your local branch
- Mail you a cashiers check
- Troubleshoot any problems you may have with your accounts
- Handle concerns, compliments or complaints you may have
- Accept loan and Visa[®] credit card payments
- Transfer funds
- Block a lost or stolen debit or ATM card
- Send a wire from your account up to \$5,000
- [Agentes disponibles en español](#)

Still need help?

Call us at **800.255.1513** or email us at contactus@cpmfed.com and let us assist you.



“Our goal in the Contact Center at CPM is to provide you with fast service that exceeds your expectations. We strive to be a convenient resource for our members and deliver accurate and friendly service with each interaction. We are here for you and look forward to serving you soon.”

Chuck Enfinger
Contact Center Manager